



JAYBEE launches SmartButler – Web Generation

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Web-enabled version of SmartButler enables remote operation ideally suited to large hotel chains and clusters.

JAYBEE Systems, the developer of the hotel Guest Service Centre Software - SmartButler, has announced the launch of a new web-enabled version of SmartButler. The new version, called SmartButler – Web Generation, contains all the features of a web-based enterprise system.

SmartButler – Web Generation was developed following discussions with existing SmartButler customers to identify their guest service centre requirements as they see them today as well as those requirements stretching into the future.

A key concept of this new Client-Server version is that it allows guests, customers or users to open their own service call directly on to the system from anywhere that has access to the Internet. The new version also contains a built-in multi-site option, together with access to summarised information from any location with Internet access.

Announcing the release of the new version, Mr Joseph Ron, JAYBEE's Managing Director, said that SmartButler – Web Generation, elevates SmartButler to a unique position in the guest service centre market of having an enterprise platform. He commented that he believes that this can serve as a springboard to attract customers from sectors outside of JAYBEE's traditional sector of hotel and leisure.

SmartButler – Web Generation has already undergone extensive trials in Israel in conjunction with the Sheraton Moriah Israel chain. The system has operated for a number of months in managing all IT calls for the chain's hotels. Mr. Noam Levy, IT Director – Sheraton Moriah Israel said, "SmartButler – Web Generation has provided us with a fantastic tool for recording and distributing IT calls received from out users in the hotels".

For more information about this, or any other JAYBEE products, please contact JAYBEE on phone +972 2 561 1018 or via the website www.jaybee4u.com.

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