



JAYBEE Launches SmartMonitor

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New tool which sends out an alert the moment a change in the normal working status occurs in a mission-critical system, website, server or computer becomes unavailable.

JAYBEE Systems, the developer of the hotel Guest Service Centre Software – SmartButler and the developer of SmartSMS, has announced the release of a new product. SmartMonitor is a tool based upon the recently released SMS tool SmartSMS, and which keeps track of the availability of websites, servers, computers and other systems.

SmartMonitor, when connected to the chosen system to check for availability, will automatically send out an SMS message to an individual or list of individuals advising of the non-availability of the system. The direct notification by the system to the maintenance staff means that they could respond to the fault before the lack of availability has a significant impact on business activities. The tool includes an escalation capability in the event that the first line maintenance staff are found to be unavailable, or do not respond within a certain pre-set time.

The results of initial field trials show the tool to be very effective in allowing maintenance staff the freedom to do other things in the knowledge that they will be alerted by the system the moment there is a fault.

Mr Joseph Ron, JAYBEE's Managing Director, said, "SmartMonitor is ideally suited to computers, servers, websites and other mission-critical systems that need to be available 24 hours a day. It can also be used to advise of breaches of security fences, doors and gates or for mechanical breakdowns such as elevators and the like. SmartMonitor will see to it that the responsible maintenance team is advised immediately."

For more information about this, or any other JAYBEE products, please contact JAYBEE on phone +972 2 561 1018 or via the website www.jaybee4u.com.

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