



## JAYBEE launches SmartButlerIT

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*New application of SmartButler supports IT calls for hotels and other sectors.*

JAYBEE Systems, the developer of the hotel Guest Service Centre Software-**SmartButler**, has announced the launch of **SmartButlerIT** for the support of IT calls in hotels and other sectors.

**SmartButlerIT** was developed following a number of requests from existing satisfied hotel customers who require a tool to manage their IT calls. The base of **SmartButlerIT** is the successful Guest Service Centre tool, **SmartButler**, with certain features tailored to satisfy the requirements of IT-focused service calls.

The first commercial customer for SmartButlerIT is Germany's ArabellaSheraton chain. The tool has already been installed at their Munich base for the management of IT calls in the Munich area. Mr. Joachim Kohnle, Director of IT at ArabellaSheraton Hotel Management GmbH, commented that they had searched for a tool to efficiently manage IT calls for some time, and that SmartButlerIT fully satisfies their needs in this regard

On the release of the new application, Mr Joseph Ron, JAYBEE's Managing Director, commented, "**SmartButlerIT** has been requested by IT managers at our hotel sites for some time. We are glad to have launched this application to assist their specific needs." He also wanted to thank those customers who assisted in the extensive testing of **SmartButlerIT** prior to the commercial launch.

For more information about this, or any other JAYBEE products, please contact JAYBEE on phone +972 2 561 1018 or via the website [www.jaybee4u.com](http://www.jaybee4u.com).

P.O.B. 71011 Jerusalem, Israel 91710  
Tel: +972-2-5611018 , Fax: +972-2-5637030  
E - mail: [mail @ jaybee.co.il](mailto:mail@jaybee.co.il)  
Website: [www.jaybee.co.il](http://www.jaybee.co.il)